

# 3-Year PoET Certificate Standards

## 2024

### Standards of Direct Responsibility

Meeting the standards in this section is the direct responsibility of the long-term care home, and the home will be evaluated on their achievements in relation to those standards. The standards in this section are cumulatively worth 70% of the home's final score.

Principles		Standards	
1.	The home both promises to and expects from stakeholders that the <i>Health Care Consent Act</i> will be followed in treatment decision making.	1.1	The home communicates to all stakeholders the expectation that the <i>Health Care Consent Act</i> will be followed.
		1.2	The home makes information about the <i>Health Care Consent Act</i> easily accessible to residents, family members, regulated staff, and physicians.
		1.3	The home encourages regulated staff and physicians to support one another in maintaining role clarity in line with the <i>Health Care Consent Act</i> .
2.	The home incorporates the <i>Health Care Consent Act</i> into its decision-making infrastructure.	2.1	The home supports role clarity in decision making through consent-related policies and forms.
		2.2	The home makes information about the Consent and Capacity Board and its role available to residents, family members, regulated staff, and physicians.
		2.3	The home works to identify and remove barriers that would prevent residents from participating in decision making.
3.	The home values and encourages ongoing education about the <i>Health Care Consent Act</i> for all stakeholders.	3.1	The home assesses new regulated staff and physicians' familiarity with the <i>Health Care Consent Act</i> and provides learning opportunities to address gaps.
		3.2	The home makes opportunities for ongoing education about the <i>Health Care Consent Act</i> available to residents and family members.
		3.3	The home makes opportunities for ongoing education about the <i>Health Care Consent Act</i> available to regulated staff and physicians.
4.	The home is committed to ongoing improvement related to treatment decision making.	4.1	The home regularly reviews its decision-making practices and infrastructure.
		4.2	The home invites and responds to stakeholders' concerns and suggestions for improvement related to treatment decision making.
		4.3	The home assigns accountability for tracking, responding to, and reporting on opportunities for improvement.

### Standards of Indirect Responsibility

Meeting the standards in this section is the direct responsibility of the regulated health professionals involved, and the home will be evaluated on their efforts to encourage and support regulated health professionals practicing in the home to meet these standards and identify and address when these standards are not met. The standards in this section are cumulatively worth 30% of the home's final score.

Principles	Domains	Standards	
5.	Consent	5.1	Regulated staff or physicians (as appropriate) present residents with clear proposals.
		5.2	Regulated staff or physicians (as appropriate) communicate and document all elements of informed consent.
		5.3	Regulated staff or physicians (as appropriate) answer all questions related to treatment plans.
		5.4	Regulated staff or physicians (as appropriate) obtain informed consent at the time of proposal.
	Capacity	5.5	Regulated staff and physicians presume resident capacity whenever it is reasonable to do so.
		5.6	Regulated staff and physicians are confident about how and when to evaluate resident capacity.
		5.7	Regulated staff and physicians are knowledgeable about what to do if a resident wants to appeal a finding of incapacity.
		5.8	Regulated staff and physicians approach the substitute decision maker only if there has been a finding of incapacity.
	Substitute Decision Making	5.9	Regulated staff and physicians are aware of the hierarchy of substitute decision makers and how to follow it.
		5.10	Regulated staff and physicians are aware of and able to identify the principles of substitute decision making and communicate these to others.
		5.11	Regulated staff and physicians inform substitute decision makers about their obligations.
		5.12	Regulated staff and physicians are aware of options available through the Consent and Capacity Board.